Taking Care Of Business...

Stone Mountain Tool extends every possible opportunity to ensure customer satisfaction. We design and deliver the fixture that will solve the PCB Manufacturing Process. Throughout production and assembly we continuously verify that the necessary steps have been completed to maintain the highest of all standards.

1.

Upon customer contact, Stone Mountain Tool reviews the request and provides a written quote proposing a solution. A detailed description of the fixture will be included, as well as, a Lead Time for Design, Production and Delivery.

2.

Upon receipt of Purchase Order, a pallet design will be created in our CAD software and a Design package sent to you for a Design Review.

3.

When the design is agreed upon, a prototype or first article will be manufactured and sent to you for testing and evaluation.

4.

Production on the remaining pieces ordered will begin when the prototype has been approved. Billing of Job Progress to date (Time+ Material) will take place after 60 day of no response on prototype.